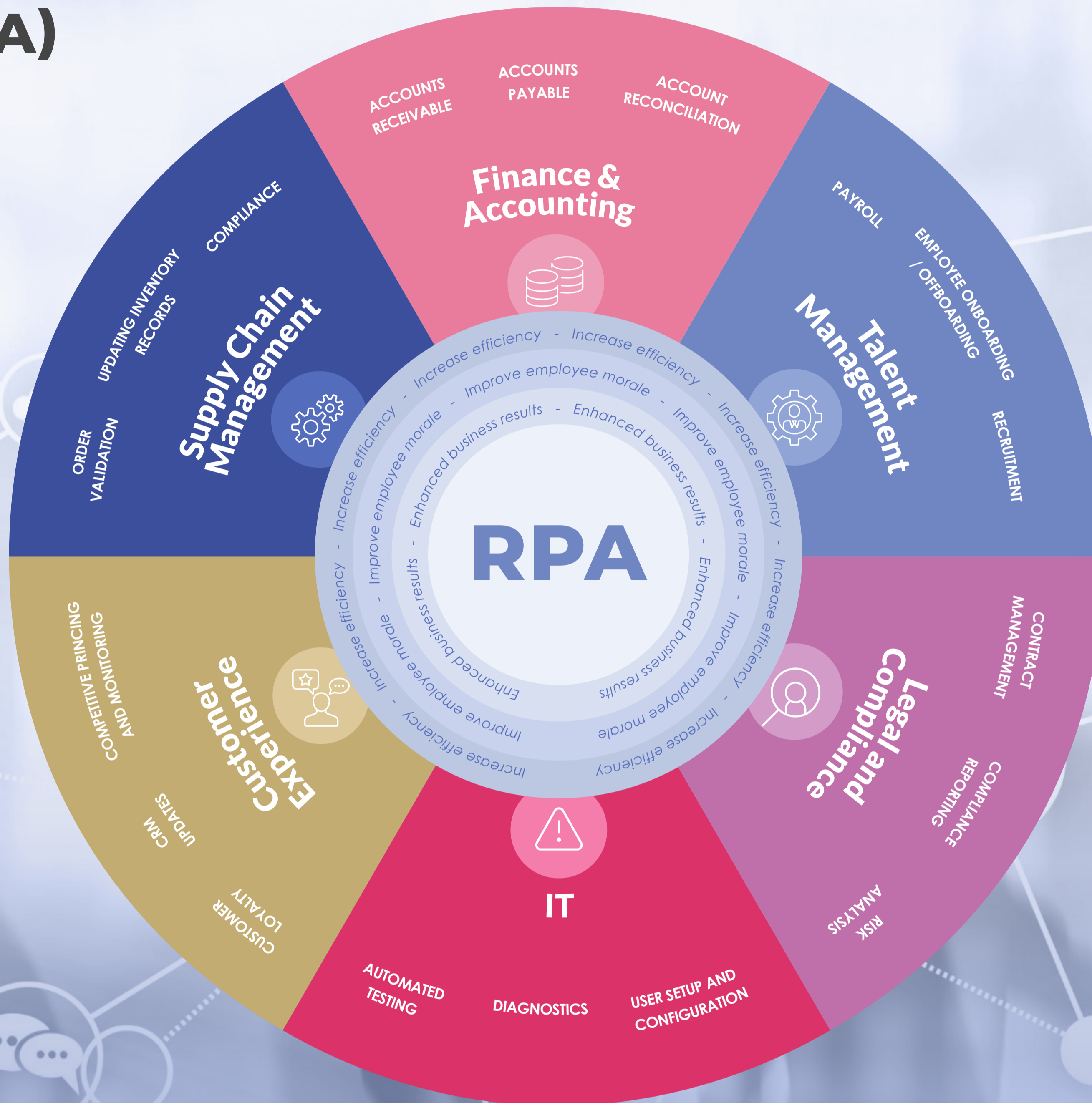


ROBOTIC PROCESS AUTOMATION (RPA)



5 Steps to Smart RPA Adoption

1 UNDERSTAND CURRENT STATE AND MARKET CAPABILITIES

- Understand the current state of organizational processes
- Identify processes suitable for automation
- Map out current capabilities and outcomes
- Understand automation technologies available and possible outcomes achievable

2 CREATE A BUSINESS CASE AND REFINE TARGET STATE, IF REQUIRED

- For the outcome desired (based on operational and business metrics), detail the business case
- Refine the target state outcome if the business case does not stand
- Iterate, if required, and identify achievable outcomes

3 DETERMINE CAPABILITY TARGET STAGE

- Based on achievable outcomes, determine the capability level required
- Map out components of capability that would need to be created/achieved as part of the execution path

4 IDENTIFY ALL DETERMINANTS AND MAP PATH

- Identify all determinants to the execution path, including environmental ones
- Identify the best-fit path based on both Smart RPA and environmental determinants

5 EXECUTE AGAINST MAPPED PATH

- Execute based on the planned path
- Course correct if and when new information comes to light
- Continuously monitor, seek to improve, and systematize

