


HOW HOTEL APPS, MOBILE CHECK-IN AND DIGITAL KEYS WORK.

Before arrival


1



Download Hotel App

Available in the App stores.

2



Book Room

Book a room via Hotel Website, OTA, or other booking engines.


3



Online Check-In and Digital Key Confirmation Email

Receive an automated email notifying room is ready for Check-In via Hotel App and Digital Key is ready.


4



Get Digital Keys

Copy check-in conformation number into Digital Keys App (OTA/3rd party bookings) or accept Digital Key.

5



Room Access

Unlock the room door by selecting the Digital Key via Hotel App.

At the hotel


6



Digital key

Access all available doors.


7



Chat

Use Hotel App to communicate with hotel staff for any requests.

8



Food & Drinks Ordering

Room Service or Restaurant and Bar ordering options.

9



Contactless payments

Pay for all service via Mobile Phone.

10



Online check out