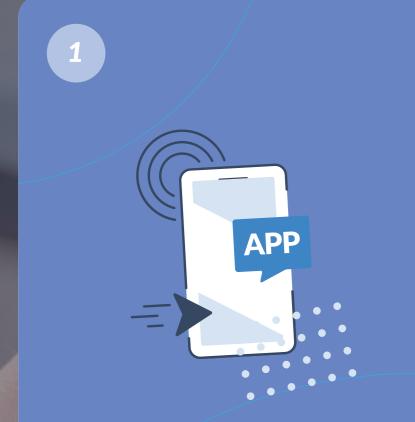


INFOGRAPHIC

HOW HOTEL APPS, MOBILE CHECK-IN AND DIGITAL KEYS WORK.

Before arrival



Download Hotel App

Available in the App stores.



Book Room

Book a room via Hotel Website, OTA, or other booking engines.



Online Check-In and Digital Key Confirmation Email

Receive an automated email notifying room is ready for Check-In via Hotel App and Digital Key is ready.



Get Digital Keys

Copy check-in conformation number into Digital Keys App (OTA/3rd party bookings) or accept Digital Key.



Room Access

Unlock the room door by selecting the Digital Key via Hotel App.



Digital key

Access all available doors.



Chat

Use Hotel App to communicate with hotel staff for any requests.

At the hotel



Food & Drinks Ordering

Room Service or Restaurant and Bar ordering options.



Contactless payments

Pay for all service via Mobile Phone.



Online check out